




DECEMBER 2020
COMMUNITY HOUSING NEWSLETTER

314 3rd Street South
Lethbridge, AB
T1J 1Y9
Business Office & Emergency
Maintenance
(403) 329-0556
(24-hr answering service)

 **THE BUSINESS OFFICE WILL BE CLOSED FOR THE HOLIDAYS**

Thursday, December 24th, 2020 up to and including
January 3rd, 2021
February 15, 2021



**FROM ALL OF US AT LETHBRIDGE HOUSING,
BEST WISHES TO YOU AND YOUR FAMILY
DURING THE HOLIDAY SEASON**



*For referrals to and/or assistance from other agencies, emotional supports, or help with personal issues or concerns, please contact a **Community Worker:**
Marlene Van Eden at (403) 317-4904 or **Jeannette Alblas** at (403) 308-2609*



RENT IS DUE ON OR BEFORE THE 1ST OF THE MONTH.

Income Support and AISH cheques come to you early in December. These funds are towards your January 2021 Rent – please pay your rent with those funds as soon as possible, to avoid financial difficulty in January.



COVID-19
THANK YOU for your co-operation with following the guidelines set by the province to prevent the transmission of COVID-19. Your participation has prevented any reports of cases in our buildings! Please continue to follow the social distancing guidelines.



Rentals managed by Lethbridge Housing are NON-Smoking
Please contact Community Workers for help with or referrals to STOP Smoking programs.



**Be safe when entering or exiting parking lots.
WATCH FOR CHILDREN PLAYING!**



Smoke Detectors must be operational at all times.

Please call the office if yours is broken or defective. Tenants must not disconnect or remove smoke detectors for any reason.



To protect yourself and others from slips and falls, please be sure to clear away snow and ice from those areas of your residence that come under Tenants' responsibility and or City of Lethbridge By-Law.



Keep your windows closed in cold weather. Repairing damage from frozen pipes may be quite expensive for you! Check your Tenant's Insurance Policy for coverage.



Please ensure that your bathroom & kitchen exhaust fans are clean and free of dust or debris. A plugged duct can cause the fan to overheat and result in a fire. As many of you may already know, grease is a by-product of cooking that comes from meat, lard, oil, shortening, butter and margarine, food scraps, baking goods, sauces, and dairy products. When grease like these goes down the sink, it sticks to the insides of the pipes that connect to your home. It eventually coats the insides of the city's sewer pipes. It

then ultimately builds up enough to completely block the sewer pipes and becomes an expensive maintenance problem to resolve. The blocked sewer pipes can cause raw sewage to back up into homes as it did in your basement.

We ask that you take the following measures to prevent this from happening again.

1. Do not pour grease down sinks or toilets.
2. Scrape grease and food scraps into the trash.
3. Pour excess grease into steel cans, let it harden, and throw in the trash.
4. Catch food scraps and other solids with the strainer in the sink drain and empty this strainer into the trash.

If you use these procedures to prevent a buildup of grease in the drains, they should not become blocked.



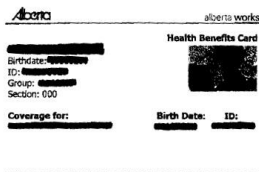
FOR GENERAL MAINTENANCE REQUESTS, CALL THE BUSINESS OFFICE AT (403) 329-0556 (24-hour answering service).

No pets will be permitted on any part of the Premises unless **prior written approval is obtained from the Landlord.**

Please provide your **Annual Lease Review** information when requested.



If you require a review of your LHA rent because your household income has changed, **please** provide your income records to our Business Office as soon as they are available. This includes a copy of the Alberta Adult Health Benefit shown below and its annual renewal letter, if you receive it.



If you notice bugs of any sort in your apartment, please report the situation immediately to onsite Maintenance Personnel or our Business Office before you take any other actions. Our Website has Tenant Info for Pest Control links; see www.lethbridgehousing.ca

Alley Shopping and Dumpster Diving

PLEASE - at any time DO NOT gather up household items from the back alleys or out of any dumpster.

There are no guarantees that any of these items are free from insects (I.E. BEDBUGS) or any other type of critters.



Employees shall not accept fees, gifts, gratuities, or any other benefits that are connected directly or indirectly with the performance of their duties with the Housing Authority from any individuals, organizations, or corporations.

REGULAR BUSINESS HOURS

8:30 am – 12:00 noon & 1:00 pm – 4:00 pm
Monday to Friday