

Fall 2020
COMMUNITY HOUSING NEWSLETTER

314 3rd Street South
Lethbridge, Alberta, T1J 1Y9

Business Office &
Emergency Maintenance
(403) 329-0556
(24-hour answering service)

Lethbridge Housing Business Office will be closed for the following holidays:
Monday October 12, 2020 (Thanksgiving)
Wednesday November 11, 2020



*For referrals to and/or assistance from other agencies, emotional supports, or help with personal issues or concerns, please contact a **Community Worker:***

- **Marlene Van Eden** at (403) 317-4904; or
- **Jeannette Alblas** at (403) 308-2609



Fall Home Inspections are underway

Notices are mailed to you with dates and times.

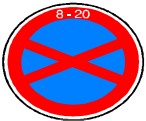
We will service furnace & hot water tank, check laundry room for safety, turn off outside water taps, ensure smoke detectors are working, verify condition of fridge and stove, assess any repairs needed and **general upkeep including cleanliness.**



Remember that smoke detectors must always be operational. Please call the Business Office immediately if you are having problems with them.



**FULL RENT IS DUE ON OR BEFORE THE 1ST OF THE MONTH. IT CAN NOW BE PAID BY E-TRANSFER.
SEND TO: lha-ar@shaw.ca**



- NO** Cats or Dogs unless you have received written approval from LHA.
- NO** aluminum foil on Windows.
- NO** unauthorized Guests.
- NO** Parking of unregistered or in-operable Vehicles.
- NO** Sleeping in Basements when against Fire Regulations.



*For questions or concerns about your **TENANCY** or **MAINTENANCE REQUEST;***

**Please call the Business Office:
(403) 329-0556 (24-hour answering service)**



Please dispose of garbage in a proper manner. Mattresses and or furnishings left by the garbage bins or in back alleys will not be picked up by City Sanitation Workers. The City of Lethbridge allows for two large item pickups per year. Please call (403) 320-3934 to schedule for pickups.



As many of you may already know, grease is a by-product of cooking that comes from meat, lard, oil, shortening, butter, and margarine, food scraps, baking goods, sauces, and dairy products. When grease goes down the sink, it sticks to the insides of the pipes that connect to your home. It eventually coats the insides of the city's sewer pipes. It then ultimately builds up enough to completely block the sewer pipes and becomes an expensive maintenance problem to resolve. The blocked sewer pipes can cause raw sewage to back up into homes as it did in your basement.

We ask that you take the following measures to prevent this from happening again.

1. Do not pour grease down sinks or toilets
2. Scrape grease and food scraps into the trash
3. Pour excess grease into steel cans, let it harden and throw in the trash; and
4. Catch food scraps and other solids with the strainer in the sink drain and empty this strainer into the trash.

If you use these procedures to prevent a buildup of grease in the drain, they should not become blocked.



Please remember to empty your mailboxes on a regular basis. Overfilling them with newspaper and junk mail not only looks unappealing but can also be damaging to the mailbox itself.



Rentals managed by Lethbridge Housing are NON-Smoking. Please contact Community Workers for help with or referrals to STOP Smoking programs.



If you notice bugs of any sort in your apartment, please report the situation immediately to onsite Maintenance Personnel or our Business Office before you take any other actions. Our website has Tenant Info for Pest Control links; see www.lethbridgehousing.ca



Any **unlicensed or inoperable vehicles** parked on the Landlord's property are the responsibility of the Tenant and **NOT** Lethbridge Housing Authority. Boats, trailers, campers, or R. V's may be parked **only with prior written permission.**



No person shall carry on or operate a business in the City of Lethbridge unless they hold a valid business license issued pursuant to City bylaw. Per your Lease Agreement approval must also be obtained by Lethbridge Housing Authority. The concern pertains to business that constitutes a lot of traffic to and from the household.



If you suspect **drug or gang-related activities**, call the Crime Stoppers TIPS Line at 1-800-222-TIPS (8477) – they don't want your name, just your information!

Please provide your Annual Lease Review information when requested. Failing to do so will result in termination.



If you require a review of your LHA rent because your household income has changed, PLEASE provide your income records to our Business Office as soon as they are available. This will help to avoid delays at the Front Desk.

COVID-19

THANK YOU for your co-operation with following the guidelines set by the province to prevent the transmission of COVID-19. Your participation has prevented any reports of cases in our buildings! Please continue to follow the Self-Distancing guidelines.

Please provide your Lease Review information when requested.

REGULAR BUSINESS OFFICE HOURS
8:30 am – 12:00 noon & 1:00 pm – 4:00 pm
Monday to Friday