

Summer 2020
COMMUNITY HOUSING NEWSLETTER

314 3rd Street South
Lethbridge, Alberta, T1J 1Y9

Business Office &
Emergency Maintenance
(403) 329-0556
(24-hour answering service)

Lethbridge Housing Business Office will be
Closed for the following Holidays

Wednesday July 1st, 2020 (Canada Day)
Monday, August 3rd, 2020 (Heritage Day)
Monday, September 7th, 2020 (Labor Day)
Have a safe and happy summer !



For referrals to and/or assistance from other agencies, emotional supports, help with personal issues or concerns, please contact a **Community Worker: Marlene Van Eden** at (403) 317-4904 or **Jeannette Alblas** at (403) 308-2609



For questions or concerns about your **TENANCY** or **MAINTENANCE REQUEST**;
Please call the Business Office:
(403) 329-0556 (24-hour answering service)



FULL RENT IS DUE ON OR BEFORE THE 1ST OF THE MONTH. IT CAN NOW BE PAID BY E-TRANSFER.
SEND TO: lha-ar@shaw.ca



Going away for a while?

Contact **the Business Office** to advise the name and phone number of the person who will be watching your home and picking up your mail.
It is a good time to check your Tenant Insurance Policy.



Please ensure that your garbage makes it into the garbage bins. When sending your children out with the garbage please make sure that they can lift the lid of the garbage bin and properly placing the bag into the bin.
ABSOLUTELY NO FURNITURE IS ALLOWED AROUND THE GARBAGE AREA.



Milk jugs, cans, bottles, newspapers, and cardboard can all be recycled.



Please make sure downspouts are attached properly to direct rain **AWAY** from your basement. A trimmed and weed free lawn adds to your enjoyment and improves the look of the neighborhood. Maintenance Personnel are **NOT** required to spend time moving Tenant possessions and cleaning garbage from the sites prior to cutting the grass in the common areas. Items left scattered around may be moved at a cost to you or disposed of. *We appreciate your cooperation.*



Any **unlicensed or inoperable vehicles** parked on the Landlord's property will be removed at the Tenant's expense. Boats or R.V's may be parked **only with prior written permission.**



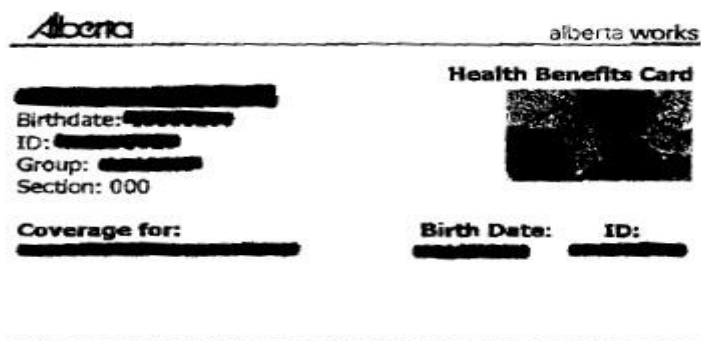
Remember that smoke detectors must always be operational. Call the Business Office if the one in your home is not working.



Properties managed by Lethbridge Housing
are **NON-SMOKING**
Please contact Community Workers if you want
referrals to stop smoking programs.



Please provide your **Annual Lease Review** information when requested. All Annual Lease Review information must be returned to our Business Office in a timely fashion. **Failing to provide this information is a Breach of you Lease and may result in your Lease being terminated.** If you require a review of your LHA rent because your household income has changed, PLEASE provide your income records to our Business Office as soon as they are available, (Including the Adult Alberta Health Benefit, if you receive it. NOT the Children's Alberta Health Benefit) This will help to avoid delays at the Front Desk.



SWIMMING OR WADING POOLS



Summer is almost here, and a fair number of swimming/wading pools get set up in back yards. We can appreciate that these pools provide needed relief from the heat, but there is also a responsibility for you to maintain a careful watch over your pool and whoever is using it. Check your Tenant Insurance Policy and City Bylaws.



If you notice bugs of any sort in your apartment, please report the situation immediately to onsite Maintenance Personnel or our Business Office before you take any other actions. Our Website has Tenant Info for Pest Control links; see www.lethbridgehousing.ca



If you suspect **DRUG** or **GANG**-related activities, call Crime Stoppers at 1 (800) 222-8477.



During the summer months the kids are more often sent outside.
PLEASE WATCH FOR CHILDREN PLAYING!

COVID-19

THANK YOU for your co-operation with following the guidelines set by the province to prevent the transmission of COVID-19. Your participation has prevented any reports of cases in our buildings! Please continue to follow the Self-Distancing guidelines.

REGULAR BUSINESS OFFICE HOURS
8:30 am – 12:00 noon & 1:00 pm – 4:00 pm
Monday to Friday
www.lethbridgehousing.ca