

SENIORS HOUSING NEWSLETTER

314 3rd Street South
Lethbridge, Alberta, T1J 1Y9

Business Office &
Emergency Maintenance

(403) 329-0556

(24-hour answering service)

Lethbridge Housing Business Office will be Closed for the Holidays:

Monday, July 1st, 2019 (Canada Day)

Monday, August 5th, 2019 (Civic Holiday)

Monday, September 2nd, 2019 (Labour Day)

SUMMER IS HERE!!!

Watch Bulletin Boards for CALENDARS of events and programs and activities. Contact your Community Workers for information.

FARMER'S MARKET - DOWNTOWN

For Fresh produce, arts, and crafts the Farmer's Market at Festival Square Downtown will be open from 10 AM to 3PM every Wednesday, starting July 3rd to September 4th.

COMMUNITY WORKERS ON SITE

Available for referrals to other agencies for support, stop smoking programs, or help with personal issues or concerns:

- Jeannette Alblas at (403) 308-2609
- Marlene Van Eden at (403) 317-4904

PENSIONS

If you are turning 65 this year, or are 65 already and do not have all of your Pensions in place, see the Community Workers for assistance with completing Pension Applications.

ALBERTA ADULT HEALTH BENEFITS

If you have the **Alberta Adult Health Benefits Card**, for individuals 64 years old and younger, you will be receiving your **renewal letter** in the mail at the end of this month. Please ensure you provide a copy of that letter to the LHA Business Office. If you do not provide a copy of this letter to LHA, your rental amount may be effected.

DO YOU HAVE TENANT'S INSURANCE?

If you don't — You should!

Tenant's Insurance is important to keep your belongings safe. Even if you believe your belongings are not worth very much, the cost of replacing everything you own could really add up. Tenant's Insurance covers more than just your belongings. Check with your current insurance provider or shop around to find the best deal.

AIR CONDITIONER

The fee for air conditioner electrical use is \$60 per season. No monthly rates. If you intend to have an air conditioner, please complete the pink Air Conditioner Form and return it to our Business Office or onsite Maintenance Personnel.

EMERGENCY / LIVING WILL

Please ensure that your emergency contact is up to date and your Power of Attorney, Personal Directives, and Will are current to ensure your wishes are taken care of. Contact your Community Worker if you'd like to complete a PROXY UPON DEATH form to delegate your wishes to Lethbridge Housing.

SMOKING

All Lethbridge Housing properties are **NON-SMOKING**.

If you know someone who is smoking inside the building, please put your concerns in writing and address them to DeAnna (Halmrast Manor) or Rafael (Courtland Place, Garden Villa, Hardie Manor, and Haig Tower).

If you are caught smoking in your apartment OR on the balcony, your action will lead to an **EVICTION or your Lease/Tenancy might not get renewed**.

All tenants need to follow their Lease Agreements. Any who are not will be dealt with accordingly or **their Lease/Tenancy might not get renewed**.

Thank you for using the outside designated smoking areas.

HOLIDAYS/VACATIONS/GUESTS MANAGEMENT

- Please advise the office if you will be away and ensure that you have someone checking your unit for you. Please check your home insurance for the frequency of visits/checks required.
- Maximum stay for guest is 14 days.
- Please ensure that your guest are escorted in and escorted out for security reasons.

BEDBUGS

If you notice bugs of any sort in your apartment, please report the situation immediately to onsite Maintenance Personnel or our Business Office before you take any other actions. Our Website has Tenant Info for Pest Control links; see www.lethbridgehousing.ca

PLEASE ENSURE THAT YOU DO NOT ALLEY SHOP. CONTACT YOUR COMMUNITY WORKER TO GET FURNITURE AT JUST LIKE HOME. ELIGIBILITY REQUIREMENTS IN PLACE.

SERVICE CANADA ACCOUNT

Do you have a My Service Canada Account? You can use it to print off Taxes or T4's, change your address or personal information, or access Pension information.

If you don't already have one, contact the Community Workers for help.

INCOME CHANGE

If your source of income changes, you need to report this to the LHA Office.

For instance—if you were working and now moved to EI, or when you transition onto pensions. **You may also be eligible for a reduction of your rent!**

MAINTENANCE

If you require any maintenance in your home it is your responsibility to phone the LHA Office to put in a maintenance request.

Our main line, 403-329-0556, will be answered 24 Hours per day. If you have an after hours emergency (e.g. No heat, water issues, smoke detector issues) you can call that line and have maintenance called out. If the call is not an emergency, maintenance will come during business hours the next day.

PET POLICY

The Pet Policy for the Seniors High Rises (Halmrast, Hardie and Haig) does not allow for cats or dogs to be in the building—**even if they are just visiting**.

There are some animals that are permitted in these buildings - anything in a tank or a cage may be permitted. If you are interested in having a pet, **written permission from LHA must be granted prior to bringing the pet into your home**.

Contact the Business Office if you would like a copy of this pet policy.

HAVE A GREAT SUMMER EVERYBODY !