

Lethbridge Housing

#314 3rd Street South
Lethbridge, Alberta T1J 1Y9
info@lethbridgehousing.ca



Telephone 403-329-0556
Facsimile 403-327-3906
Website: www.lethbridgehousing.ca

March 18, 2020

To: All Lethbridge Housing Clients and Tenants,

The current public health emergency in Alberta with the COVID-19 virus is concerning for everyone —tenants, our staff, partner agencies, applicants, etc.

Lethbridge Housing Authority wants to re-assure you we are taking steps to protect the health and safety of our tenants, staff, partner agencies and contractors. We continue to maintain operations, but we are suspending in-person visits to our office at 314 - 3 Street S.

This is a precautionary measure to prevent the further spread of COVID-19 amongst our tenants, clients and employees. This is also consistent with recommendations provided by Alberta Health Services

Rent payments: Please use our Interac E-transfer option, sign up for Pre-authorized payments or drop off a money order in the drop box at the LHA office.

To send an E-transfer:

Log into your online banking and choose the "send money" feature. The email address that you will register with is lha-ar@shaw.ca Be sure to include your address in the comments portion of the transfer.

Once you have completed the E-transfer you will be notified that your funds have automatically deposited to Lethbridge Housing Authorities bank account. A receipt will be mailed to you.

If you require assistance, please contact our office at 403-329-0556 during regular business hours.

Maintenance requests: Can still be made by calling 403-329-0556. Only emergency maintenance will be completed at this time. All inspections are cancelled until further notice.

Subsidy Payments: If you are a rent subsidy recipient, please DO NOT worry. All subsidy payments will be sent or deposited as they normally would be.

Documents or Applications: Please email to info@lethbridgehousing.ca or leaving in the drop box located at 314 3 Street S.

Housing for Families, Seniors and Special Needs in our Community

We are fully aware that this may cause for some inconveniences however our goal is that everyone remains safe from any contact to the COVID-19 virus.

For the most up-to-date information about COVID-19 we encourage you to visit the Alberta Health Services website or the Government of Canada Coronavirus disease (COVID-19): Outbreak updates website.

Alberta Health Services has launched an online tool to help Albertans determine whether they require testing for COVID -19, The test is available at www.ahs.ca/covid or you can call Health Link at 811.

We appreciate your cooperation and please stay safe.

Yours truly,

A handwritten signature in black ink, appearing to read 'Robin James', written in a cursive style.

Robin James

CAO

/nh