

Summer 2019
COMMUNITY HOUSING NEWSLETTER

314 3rd Street South
Lethbridge, Alberta, T1J 1Y9

Business Office &
Emergency Maintenance
(403) 329-0556
(24-hour answering service)

Lethbridge Housing Business Office will be
Closed for the following Holidays

Monday July 1st, 2019 (Canada Day)
Monday, August 5th, 2019 (Heritage Day)
Monday, September 2nd, 2019 (Labor Day)
Have a safe and happy summer !



For referrals to and/or assistance from other agencies, emotional supports, and help with personal issues or concerns; please contact a **Community Worker: Marlene Van Eden at (403) 317-4904 or Jeannette Alblas at (403) 308-2609**



For questions or concerns about your **TENANCY or MAINTENANCE REQUEST;**
Please call the Business Office:
(403) 329-0556 (24-hour answering service)



FULL RENT IS DUE ON OR BEFORE THE 1ST OF THE MONTH.



Going away for a while?

Contact **the Business Office** to advise the name and phone number of the person who will be watching your home and picking up your mail.



Please ensure that your garbage makes it into the garbage bins. When sending your children out with the garbage please make sure that they are capable of lifting the lid of the garbage bin and properly placing the bag into the bin. **ABSOLUTELY NO FURNITURE IS ALLOWED AROUND THE GARBAGE AREA.**



Milk jugs, cans, bottles, newspapers and cardboard can all be recycled.



Please make sure downspouts are attached properly to direct rain **AWAY** from your basement. A trimmed and weed free lawn adds to your enjoyment and improves the look of the neighborhood.



Some complexes have Grounds Marshalls appointed by the Maintenance Department to ensure cleanliness. Maintenance Personnel are **NOT** required to spend time moving Tenant possessions and cleaning garbage from the sites prior to cutting the grass in the common areas. Items left scattered around may be moved at a cost to you or disposed of. *We appreciate your cooperation.*



Any **unlicensed or inoperable vehicles** parked on the Landlord's property will be removed at the Tenant's expense. Boats, trailers, campers or R.V.'s may be parked **only with prior written permission.**



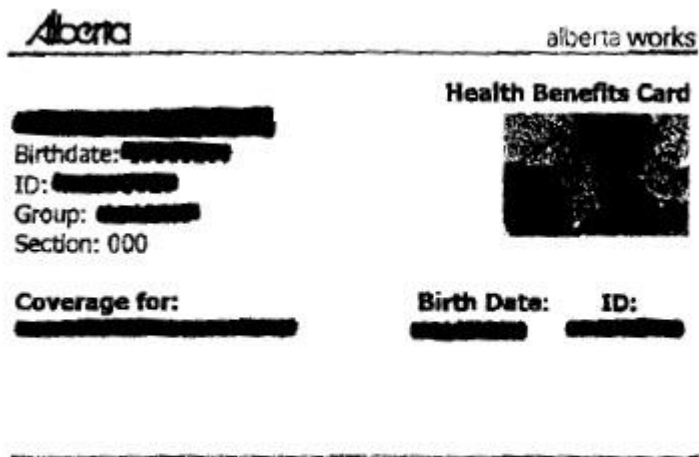
Remember that smoke detectors must be operational at all times. Call the Business Office if the one in your home is not working.



Properties managed by Lethbridge Housing are NON-SMOKING
Please contact Community Workers if you want referrals to stop smoking programs.



Please provide your Annual Lease Review information when requested. All Annual Lease Review information must be returned to our Business Office in a timely fashion. **Failing to provide this information as requested may result in estimating your next years Lease Rent at a maximum.** If you require a review of your LHA rent because your household income has changed, **PLEASE** provide your income records to our Business Office as soon as they are available. This includes the Adult Alberta Health Benefit, if you receive it, but NOT the Children's Alberta Health Benefit. This will help to avoid delays at the front desk.



SWIMMING OR WADING POOLS



Summer is almost here and a fair number of swimming/wading pools are being set up in back yards. We can appreciate that these pools provide needed relief from the heat but there is also a responsibility for you to maintain a careful watch over your pool and whoever is using it. Check your Tenant Insurance Policy and City Bylaws.



If you notice bugs of any sort in your apartment, please report the situation immediately to onsite Maintenance Personnel or our Business Office before you take any other actions. Our website has Tenant Info for Pest Control links; see www.lethbridgehousing.ca



If you suspect DRUG or GANG-related activities, call Crime Stoppers at 1 (800) 222-8477.

During the summer months the kids are more often sent outside.
PLEASE WATCH FOR CHILDREN PLAYING!



REGULAR BUSINESS OFFICE HOURS
8:30 am – 12:00 noon & 1:00 pm – 4:00 pm
Monday to Friday

www.lethbridgehousing.ca