

SENIORS HOUSING NEWSLETTER

314 3rd Street South
Lethbridge, Alberta, T1J 1Y9

Business Office &
Emergency Maintenance

(403) 329-0556

(24-hour answering service)

Lethbridge Housing Business Office will be Closed for the Holidays:

Monday, July 2nd, 2018 (Canada Day)

Monday, August 6th, 2018 (Civic Holiday)

Monday, September 3rd, 2018 (Labor Day)

Community Worker: Marcie Frederickson

at (403) 320-5981 or (403) 394-9658

Available for referrals to other agencies for support, stop smoking programs, or help with personal issues or concerns.

A new Community Worker will be starting in June! More information will follow regarding scheduling and contact.

If you are turning 65 this year, or if you are 65 already and do not have all of your Pensions in place, see the Community Workers for assistance with completing Pension Applications.

If you have the Alberta Adult Health Benefits Card, you will be receiving your renewal letter in the mail at the end of this month.

Please ensure you provide a copy of that letter to the LHA Business Office.

If you do not provide a copy of this letter to LHA, your rental amount may be effected.

Do you have Tenant's Insurance?

If you don't - you should!

Tenant's Insurance is important to keep your belongings safe. Even if you believe your belongings aren't worth very much, the cost of replacing everything you own could really add up.

Tenant's Insurance covers more than just your belongings. Check with your current insurance provider or shop around to find the best deal.

The fee for **air conditioner** electrical use is \$60 **per season**. No monthly rates.

If you intend to have an **air conditioner**, please complete the pink Air Conditioner Form and return it to our Business Office or onsite Maintenance Personnel.

All Lethbridge Housing properties are **No-Smoking**.

Anyone who is caught smoking in their apartment OR on the balcony will be written up, and if you have more than one violation of your Lease Agreement on file,

Your Tenancy could be at Risk.

If you know someone is smoking inside the building, please put your concerns in writing and address them to Kayla.

All tenants need to be following their Lease Agreements. Any who are not will be dealt with accordingly.

Do you have a My Service Canada Account?

You can use it to print off Taxes or T4's, change your address or personal information, or access Pension information.

If you don't already have one, contact the Community Workers for help

If you notice **bugs** of any sort in your apartment, **please report the situation immediately** to onsite Maintenance Personnel or our Business Office before you take any other actions. Our Website has Tenant Info for Pest Control links; see www.lethbridgehousing.ca

If your source of income changes—you need to report this to the LHA Office.

For instance—if you were working and now moved to EI, or when you transition onto pensions.

You may also be eligible for a reduction of your rent!

If you require any maintenance in your home, it is your responsibility to phone the LHA Office to put in a maintenance request.

Our main line, 403-329-0556, will be answered 24 hours per day. If you have an after hours emergency (e.g. No heat, water issues, smoke detector issues or security issues) you can call that line and have maintenance called out. If the call is not an emergency, maintenance will come during business hours the next day.

The Pet Policy for the Seniors High Rises (Halmrast, Hardie, and Haig) does not allow for cats or dogs to be in the building—even if they are just visiting.

There are some animals that are permitted in these buildings - anything in a tank or a cage may be permitted. If you are interested in having a pet, **written permission from LHA must be granted prior to bringing the pet into your home.**

Contact the Business Office if you would like a copy of this pet policy.