

314 3<sup>rd</sup> Street South Lethbridge, Alberta, T1J 1Y9

Business Office &
Emergency Maintenance
(403) 329-0556
(24-hour answering service)

Spring 2018
COMMUNITY HOUSING NEWSLETTER

Lethbridge Housing Business Office will be Closed for the Holidays Friday, March 30<sup>th</sup>, 2018 (Good Friday) Monday, April 2<sup>nd</sup>, 2018 (Easter Monday) Monday, May 21<sup>st</sup>, 2018 (Victoria Day)



For referrals to and/or assistance from other agencies...emotional supports...help with personal issues or concerns; please contact a Community Worker: Candice Fisher or Marcie Frederickson (403) 320-5981



For questions or concerns about your **TENANCY** or **MAINTENANCE REQUEST**; Please call the Business Office: **(403) 329-0556** (24-hour answering service)





## **SPRING IS COMING!!!!!!**

Please make sure downspouts are attached properly to direct melting ice and/or rainwater AWAY from your basement. <u>Ideal time to pick up debris and be ready for the first grass cutting.</u>

We appreciate your cooperation so everyone is proud of their homes!



Please dispose of Garbage in a proper manner.

City Sanitation Workers will not pick up mattresses and or furnishings left by the garbage bins or in back-alleys.



**RECYCLING** is good for the environment and keeps homes free of clutter. Milk jugs, cans, bottles, newspapers and cardboard can all be recycled.



Remember that smoke detectors must be operational at all times. Call the Business Office if you are having problems with yours.



Drains are for water only! Putting grease of any sort down kitchen, bathroom or bathtub drains causes problems.

(This can be traced back to your unit for repair costs.)



Our properties are NON-SMOKING. Use caution when smoking outdoors and properly dispose of butts. Please contact Community Workers for cessation programs.



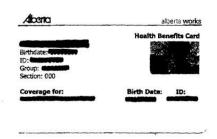
The Boys and Girls Club of Lethbridge offer some wonderful programs for children and teenagers. Feel free to check out their website <a href="https://www.bgclethbridge.com">www.bgclethbridge.com</a> They are located at 1405 8<sup>th</sup> Ave North, Lethbridge



Be safe when entering or exiting Parking Lots.
WATCH FOR CHILDREN PLAYING!



If you do have this Alberta Health Benefit please provide the Annual Renewal Letter.





Please provide your Annual Lease Review information when requested. All Annual Lease Review information must be returned to our Business Office in a timely fashion. Failing to provide this information as requested may result in estimating your next years Lease Rent at a maximum. If you require a review of your LHA rent because your household income has changed, PLEASE provide your income records to our Business Office as soon as they are available, (Including the Alberta Health Benefit, if you receive it.) This will help to avoid delays at the Front Desk.



Tax Season! April 30<sup>th</sup> is deadline to file your 2017 Income Taxes. Please provide LHA with a copy upon completion. REMEMBER to keep a copy of your 2017 T1General and Notice of Assessment for your Annual Lease Review.



If you notice bugs of any sort in your apartment, please report the situation immediately to onsite Maintenance Personnel or our Business Office before you take any other actions. Our Website has Tenant Info for Pest Control links; see <a href="https://www.lethbridgehousing.ca">www.lethbridgehousing.ca</a>



Please ensure your household carries adequate Renter's Insurance to cover your belongings and liability in the case something happens to your home. Please provide our Business Office with a copy of your current policy along with your annual review documents.

## **Alley Shopping and Dumpster Diving**

PLEASE - at any time <u>DO NOT</u> gather up household items from the back alleys or out of any dumpster.

There are no guarantees that any of these items are free from insects (I.E. BEDBUGS) or any other type of critters.

REGULAR BUSINESS OFFICE HOURS 8:30 am – 12:00 noon & 1:00 pm – 4:00 pm Monday to Friday

www.lethbridgehousing.ca