



Winter 2015
SENIORS HOUSING NEWSLETTER

314 – 3 Street South
Lethbridge, Alberta, T1J 1Y9
Business Office &
Emergency Maintenance
(403) 329-0556
(24-hour answering service)

THE BUSINESS OFFICE WILL BE CLOSED
FOR THE HOLIDAYS
Thursday, December 24th
Friday, December 25th
Monday, December 28th
Thursday December 31st closing @ 3:00PM
Friday, January 1st



*From all of us at Lethbridge Housing
Best Wishes to You and Your Family
during the Holiday Season!*



Income Support and AISH cheques come to you early in December. These funds are for your January 2016 Rent – please pay your rent with those funds BEFORE Christmas, to avoid financial difficulty in January.



Referrals to and/or assistance from other agencies...emotional supports...help with personal issues or concerns please see

Community Workers:

Candice Fisher or Marcie Frederickson @ (403) 320-5981



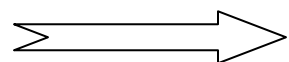
If you notice **bugs** of any sort in your apartment, **please report the situation immediately** to onsite Maintenance Personnel or our Business Office before you take any other actions. Our Website has Tenant Info for Pest Control links, including Bed Bugs- see www.lethbridgehousing.ca



Please keep your windows closed during cold weather. **Frozen pipes** can cause serious damage and you may be held responsible for any repair costs. Check your Tenant Insurance Policy for coverage.



Our Maintenance Crew works hard to **clear snow and ice** as quickly as possible. Use caution when walking on ice and/or snow!



Please notify us when you will be **away for an extended period of time.**

As many of you may already know, **grease** is a by-product of cooking that when goes down the sink it sticks to the insides of the pipes. It eventually coats the insides of the sewer pipes. It then ultimately builds up enough to completely block the sewer pipes and becomes an expensive maintenance problem to resolve. The blocked sewer pipe can cause raw sewage to back up into homes.



We ask that you take the following **measures**: don't pour grease down sinks or toilets; scrape grease and food scraps into the trash; pour excess grease into steel cans, let it harden and throw in the trash; catch food scraps and other solids with the strainer in the sink drain and empty this strainer into the trash.



Please carry your beverages in **closed containers** in order to avoid staining the carpet in the common areas of the building



Properties Managed by Lethbridge Housing
Are **NON-SMOKING**

Thank you for using the outside designated smoking areas.

REGULAR BUSINESS OFFICE HOURS
9:00 AM – 12:00 NOON, and 1:00 PM – 4:00 PM
MONDAY to FRIDAY